



EXCHANGE / RETURN FORM

Doesn't your clothes fit you? Did you choose the wrong size and need to replace it? You can return or exchange the goods within 14 days from the moment the package arrives.

It is best to put unused goods in the original box, **attach a copy of the invoice or receipt and this completed form to the goods**, so that we know what to do with the goods.

SENDING GOODS

Send the claimed item with copy of the invoice or receipt to the address: **SegraSegra and Mama by Segra, Fr. Křížka 1394/27, Prague 7, 170 00, tel.: +420 777 131 809.**

Or bring it to our store at the same address.

NAME AND SURNAME:

ADDRESS:

PHONE:

E-MAIL:

BANK ACCOUNT:

ORDER / RECEIPT / INVOICE NUMBER:

ITEM:

SIZE:

RETURN:

- too small / big
- the cut doesn't suit
- other:

EXCHANGE:

new size:

Please place a new order so that you do not miss the correct size. In the note in the order, write together with the number of the original order that it is an **Exchange. Do not pay for the goods, only for the transport.** We will let you know by e-mail as soon as your return to the warehouse arrives and then send you a new order.

MAMA BY SEGRA

FR. KŘÍŽKA 1394/27, PRAHA 7, 17000

WWW.MAMASEGRA.COM

HELP@SEGRASEGRA.CZ / +420 605 969 151

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Date and signature